

QUALITY MANAGEMENT POLICY

Co-Create Solutions is committed to integrating excellent quality considerations into its business decisions and it is our policy to operate our businesses in a manner that consistently meets or exceeds the quality standards set by our stakeholders.

The successful operation of the system relies upon the co-operation and involvement of personnel at all levels. Our commitment to quality will ensure the continued success of Co-Create Solutions and the satisfaction of our customers and employees.


To sustain the highest quality outputs, we will:

- Commit to the implementation and maintenance of a Quality Management System compliant to ISO 9001,
- Incorporating quality management into all business functions as an integral part of our organisational contexts,
- Set objectives and targets to measure our performance and identify opportunities for improvement,
- Provide adequate resources to continually review and improve our business processes,
- Encourage all people to integrate quality management into the way we work and promote its application as a method for continual improvement within their area of responsibility,
- Actively seek performance feedback from our customers and address opportunities for improvement that are identified,
- Establishing, reviewing and communicating quality performance measures and taking action to continually improve outcomes,
- Using a consultative process between management, employees and contractors with the view to maintain management systems that promote continuous improvement,
- Ensure any quality problems that arise are to be identified and solved with speed, technical efficiency and economy. We shall focus our resources, both technical and human, towards the prevention of quality deficiencies to satisfy the organisational goal of: "Right first time...every time".

This policy is applicable to Co-Create in all its operations and functions including those situations where employees are required to work on specific sites. The Policy Statement will be reviewed on an annual basis and is available to all interested parties via our website.

Dated this day: 4th of September, 2023

Signed for and on behalf of the organisation trading as **Co-Create Solutions**

Authorised Person Signature	
Authorised Person Name:	Matthew Warren
Position:	Managing Director